

Resolution of Disputes

If the Client, under the commercial conditions, has filed a claim for faulty operation or unsuccessfully tries to obtain any other compensation from the Provider, he is entitled to apply for financial arbitrator. The financial arbitrator helps to resolve disputes that arise between the Provider and the Clients during payment service providing under Act No 229/2002, on financial arbitrator. For more detailed information about the financial arbitrator, please visit www.finarbitr.cz. The Client's the right to apply to the competent court is not affected by the present.